## Self appraisal report for Year (2022-23)

**Ministry Name: Ministry of External Affairs** 

**Department Name:** 

**Public Authority Name: Ministry of External Affairs** 

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
1	Organisation and Function				
1.1	Particulars of its organisation,functions and duties[Section 4(1)(b)(i)]				
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://mea.gov.in/south- block.htm
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://mea.gov.in/eam.htm
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://mea.gov.in/indian- foreign-service.htm
1.1.4	Function and duties	Fully Met	1.28	1.28	https://mea.gov.in/right-to-inf ormation.htm?dtl/120/41bi_P articulars_of_organizations_f unctions_and_duties_of_the _MEA
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://mea.gov.in/Images/a mb1/MeA_organograms_NW _21.pdf
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	https://mea.gov.in/right-to-inf ormation.htm?dtl/120/41bi_P articulars_of_organizations_f unctions_and_duties_of_the _MEA
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]				
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	https://mea.gov.in/Images/a mb1/MeA_organograms_NW _21.pdf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/121/41bii_ Power_and_duties_of_officer s_and_employees_of_MEA
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/121/41bii_ Power_and_duties_of_officer s_and_employees_of_MEA
1.2.4	Exercised	Fully Met	1.54	1.54	https://mea.gov.in/Images/a mb1/MeA_organograms_NW _21.pdf https://mea.gov.in/rig ht-to-information.htm?dtl/121 /41bii_Power_and_duties_of _officers_and_employees_of _MEA
1.2.5	Work allocation	Fully Met	1.54	1.54	https://mea.gov.in/Images/a mb1/MeA_organograms_NW _21.pdf
1.3	Procedure followed in decision making process [Section 4(1)(b)(	(iii)]			
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/122/41biii_ Procedure_followed_in_the_ decision_making_process_in cluding_channel_of_supervis ion_and_authority
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/122/41biii_ Procedure_followed_in_the_ decision_making_process_in cluding_channel_of_supervis ion_and_authority
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					ormation.htm?dtl/122/41biii_ Procedure_followed_in_the_ decision_making_process_in cluding_channel_of_supervis ion_and_authority
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://www.mea.gov.in/right-to-information.htm?dtl/123/4 1biv_Norms_set_by_the_Min istry_for_the_discharge_of_it s_function
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/122/41biii_ Procedure_followed_in_the_ decision_making_process_in cluding_channel_of_supervis ion_and_authority https://me a.gov.in/Images/amb1/MeA_ organograms_NW_23_22NN .pdf
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]				
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/123/41biv_ Norms_set_by_the_Ministry_ for_the_discharge_of_its_fun ction
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/123/41biv_ Norms_set_by_the_Ministry_ for_the_discharge_of_its_fun ction
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://mea.gov.in/right-to-information.htm?dtl/123/41biv_

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					Norms_set_by_the_Ministry_ for_the_discharge_of_its_fun ction
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https://mea.gov.in/right-to-inf ormation.htm?dtl/123/41biv_ Norms_set_by_the_Ministry_ for_the_discharge_of_its_fun ction
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	http://mea.gov.in/Images/atta ch/Citizen_Charter.pdf
1.5	Rules, regulations, instructions manual and records for discha	arging functions[S	ection 4(1	)(b)(v)]	·
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	https://mea.gov.in/acts-legisl ations-rules.htm?64/Acts,_Le gislationsamp;_Rules
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	https://mea.gov.in/acts-legisl ations-rules.htm?64/Acts,_Le gislationsamp;_Rules
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	https://mea.gov.in/acts-legisl ations-rules.htm?64/Acts,_Le gislationsamp;_Rules
1.5.4	Transfer policy and transfer orders	Fully Met	1.92	1.92	https://mea.gov.in/press-rele ases.htm?51/Press_Release s
1.6	Categories of documents held by the authority under its contr	ol[Section 4(1)(b) (	vi)]		
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://mea.gov.in/right-to-inf ormation.htm?dtl/125/41bvi_ Statement_of_categories_of _document_that_held_by_th e_Ministry_or_under_its_con trol
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	https://mea.gov.in/bilateral-documents.htm?53/Bilateral/M

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					ultilateral_Documents https://mea.gov.in/right-to-information.htm?dtl/125/41bvi_Statement_of_categories_of_document_that_held_by_the_Ministry_or_under_its_control
1.7	Boards, Councils, Committees and other Bodies const	ituted as part of the Public	Authorit	y [Section	4(1)(b)(viii)]
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	https://mea.gov.in/right-to-inf ormation.htm?dtl/127/41bviii _Statement_of_board_counc ils_committes_and_other_bo dies
1.7.2	Composition	Fully Met	0.96	0.96	https://mea.gov.in/right-to-inf ormation.htm?dtl/127/41bviii _Statement_of_board_counc ils_committes_and_other_bo dies
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	https://mea.gov.in/right-to-inf ormation.htm?dtl/127/41bviii _Statement_of_board_counc ils_committes_and_other_bo dies
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	https://mea.gov.in/right-to-inf ormation.htm?dtl/127/41bviii _Statement_of_board_counc ils_committes_and_other_bo dies
1.7.5	Powers and functions	Fully Met	0.96	0.96	https://mea.gov.in/right-to-inf ormation.htm?dtl/127/41bviii _Statement_of_board_counc ils_committes_and_other_bo dies

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
1.7.6	Whether their meetings are open to the public?	Not Applicat	Not Applicable0		empty
1.7.7	Whether the minutes of the meetings are open to the public?	Not Applicat	ole0	0	empty
1.7.8	Place where the minutes if open to the public are available?	Not Applicat	ole0	0	empty
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]				
1.8.1	Name and designation	Fully Met	3.85	3.85	https://mea.gov.in/divisions.h tm
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	https://mea.gov.in/divisions.h tm
1.9	Monthly Remuneration received by officers & employees including s	system of cor	npensatio	on[Section	4(1) (b) (x)]
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	https://mea.gov.in/right-to-inf ormation.htm?dtl/132/41bx_ Monthly_renumeration_reciv ed_by_each_officer_amp_e mployee
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	https://mea.gov.in/right-to-inf ormation.htm?dtl/132/41bx_ Monthly_renumeration_reciv ed_by_each_officer_amp_e mployee
1.10	Name, designation and other particulars of public information office	rs[Section 4(	1) (b) (xvi	i)]	
1.10.1	Name and designation of the public information officer (PIO), Assistant Public Information officer (APIO) & Appellate Authority	Fully Met	3.85	3.85	https://mea.gov.in/Images/au gust5/Updation_of_CPIO_FA A_list_3.pdf
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	https://mea.gov.in/Images/au gust5/Updation_of_CPIO_FA A_list_3.pdf
1.11	No. Of employees against whom Disciplinary action has been propo	sed/ taken(Se	ection 4(2	2))	·
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Not Met	3.85	0	empty
1.11.2		Not Met	3.85	0	empty
1.12	Programmes to advance understanding of RTI(Section 26)				
1.12.1	Educational programmes	Fully Met	1.92	1.92	https://mea.gov.in/Uploads/P

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					ublicationDocs/35707_RTI_ Workshop.pdf
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	https://mea.gov.in/Uploads/PublicationDocs/35707_RTI_ Workshop.pdf
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	https://mea.gov.in/Uploads/PublicationDocs/35707_RTI_ Workshop.pdf
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	https://mea.gov.in/Contact_D etails.htm
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]				
1.13.1	Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	https://mea.gov.in/press-rele ases.htm?51/Press_Release s
Total			97	89	
2	Budget and Programme				
2.1	Budget allocated to each agency including all plans, proposed expe	nditure and i	eports or	ı disburseı	ments made etc.[Section
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	https://mea.gov.in/budget.ht m?dtl/33688/Detailed_Dema nds_for_Grants_202122 http s://mea.gov.in/Images/CPV/ Budget2022-23-13_2022.pdf
2.1.2					
	Budget for each agency and plan & programmes	Fully Met	10	10.00	https://mea.gov.in/budget.ht m?dtl/33688/Detailed_Dema nds_for_Grants_202122 http s://mea.gov.in/Images/CPV/ Budget2022-23-13_2022.pdf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					Budget2022-23-13_2022.pdf
2.1.4	Revised budget for each agency, if any	Fully Met	10	10.00	https://mea.gov.in/budget.ht m?dtl/33688/Detailed_Dema nds_for_Grants_202122 http s://mea.gov.in/Images/CPV/ Budget2022-23-13_2022.pdf
2.1.5	Report on disbursements made and place where the related reports are available	Fully Met	10	10.00	https://mea.gov.in/budget.ht m?dtl/33688/Detailed_Dema nds_for_Grants_202122 http s://mea.gov.in/Images/CPV/ Budget2022-23-13_2022.pdf
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)				
2.2.1	Budget	Fully Met	16.67	16.67	https://mea.gov.in/budget.ht m?dtl/33688/Detailed_Dema nds_for_Grants_202122 http s://mea.gov.in/Images/CPV/ Budget2022-23-13_2022.pdf
2.2.2	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit	Partially Met	16.67	8.34	https://mea.gov.in/eam- visits.htm
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	16.67	16.67	https://www.mea.gov.in/tend ers.htm
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]				
2.3.1	Name of the programme of activity	Fully Met	6.25	6.25	https://mea.gov.in/right-to-inf ormation.htm?dtl/130/41bxii_ Manner_of_execution_of_su bsidy_programmes_includin

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					g_the_amount_allocated_an d_the_details_of_beneficiari es
2.3.2	Objective of the programme	Fully Met	6.25	6.25	https://mea.gov.in/right-to-inf ormation.htm?dtl/130/41bxii_ Manner_of_execution_of_su bsidy_programmes_includin g_the_amount_allocated_an d_the_details_of_beneficiari es
2.3.3	Procedure to avail benefits	Fully Met	6.25	6.25	https://mea.gov.in/right-to-inf ormation.htm?dtl/130/41bxii_ Manner_of_execution_of_su bsidy_programmes_includin g_the_amount_allocated_an d_the_details_of_beneficiari es
2.3.4	Duration of the programme/ scheme	Fully Met	6.25	6.25	https://mea.gov.in/right-to-inf ormation.htm?dtl/130/41bxii_ Manner_of_execution_of_su bsidy_programmes_includin g_the_amount_allocated_an d_the_details_of_beneficiari es
2.3.5	Physical and financial targets of the programme	Fully Met	6.25	6.25	https://mea.gov.in/right-to-inf ormation.htm?dtl/130/41bxii_ Manner_of_execution_of_su bsidy_programmes_includin g_the_amount_allocated_an d_the_details_of_beneficiari es
2.3.6	Nature/ scale of subsidy /amount allotted	Fully Met	6.25	6.25	https://mea.gov.in/right-to-inf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					ormation.htm?dtl/130/41bxii_
					Manner_of_execution_of_su
					bsidy_programmes_includin
					g_the_amount_allocated_an
					d_the_details_of_beneficiari
					es
2.3.7	Eligibility criteria for grant of subsidy	Fully Met	6.25	6.25	https://mea.gov.in/right-to-information.htm?dtl/130/41bxii_
					Manner_of_execution_of_su
					bsidy_programmes_includin
					g_the_amount_allocated_an
					d_the_details_of_beneficiari
					es
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Fully Met	6.25	6.25	https://mea.gov.in/right-to-inf
					ormation.htm?dtl/130/41bxii_
					Manner_of_execution_of_su
					bsidy_programmes_includin
					g_the_amount_allocated_an
					d_the_details_of_beneficiari
					es
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 1		•		
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Not Applicabl		0	empty
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicabl	e0	0	empty
2.5	Particulars of recipients of concessions, permits of authorizations	granted by the	nublic a	uthority[S	ection 4(1) (b) (xiii)]
2.5.1	Concessions, permits or authorizations granted by public authority	Fully Met	25	25.00	https://mea.gov.in/right-to-inf
	grames by games agreement,	i diny iniot			ormation.htm?dtl/131/41bxiii
					_Particulars_of_recipients_of
					_concessions_permits_or_a
					uthorisations_granted_by_M
					EA

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Fully Met	25	25.00	https://mea.gov.in/right-to-inf ormation.htm?dtl/131/41bxiii _Particulars_of_recipients_of _concessions_permits_or_a uthorisations_granted_by_M EA
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]				
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Fully Met	50	50.00	https://www.mea.gov.in/right- to-information.htm?dtl/24852 /CAG+amp+PAC+Paras
Total			250	242	
3	Publicity Band Public interface				
3.1	Particulars for any arrangement for consultation with or representation formulation of policy or implementation there of [Section 4(1)(b)(vii)]	•		•	
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	https://mea.gov.in/right-to-inf ormation.htm?dtl/126/41bvii_ Arrangement_for_consulatio n_with_or_representation_by _the_member_of_the_public _in_relation_to_formulation_ of_policies_or_implementation_ n_thereof
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	_	12.5	12.50	https://mea.gov.in/right-to-inf ormation.htm?dtl/126/41bvii_ Arrangement_for_consulatio n_with_or_representation_by _the_member_of_the_public _in_relation_to_formulation_ of_policies_or_implementatio n_thereof
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicab	ole0	0	empty

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	90	0	empty
3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Applicable	90	0	empty
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Applicable	90	0	empty
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	90	0	empty
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	eO	0	empty
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	e0	0	empty
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	e0	0	empty
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable	e0	0	empty
3.2	Are the details of policies / decisions, which affect public, informed to	them[Section	n 4(1) (c	:)]	
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Not Applicable	90	0	empty
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Not Applicable	e0	0	empty
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Not Applicable	<b>e</b> 0	0	empty
3.3	Dissemination of information widely and in such form and manner wh	nich is easily a	accessil	ole to the	public [Section 4(3)]
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	https://mea.gov.in/right-to-inf ormation.htm?dtl/135/41bxiv _Information_held_by_the_M inistry_in_the_electronic_for m
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b	)]			

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
3.4.1	Information manual/handbook available in Electronic format	Fully Met	25	25.00	https://meaprotocol.nic.in/ne w_forms/Protocol%20Handb ook%202018.pdf https://www.mea.gov.in/annual-reports.h tm?57/Annual_Reports http://mea.gov.in/images/pdf/2289 9_India_in_Business.pdf https://www.mea.gov.in/other-publications.htm?58/Other_Publications https://www.mea.gov.in/oia-publications.htm https://meaprotocol.nic.in/new_forms/Protocol%20Handbook%202018.pdf
3.4.2	Information manual/handbook available in Printed format	Fully Met	25	25.00	https://meaprotocol.nic.in/ne w_forms/Protocol%20Handb ook%202018.pdf
3.5	Whether information manual/ handbook available free of cost of	or not [Section 4(1)	(b)]		
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://meaprotocol.nic.in/ne w_forms/Protocol%20Handb ook%202018.pdf https://mea .gov.in/annual-reports.htm?5 7/Annual_Reports https://me a.gov.in/other-publications.ht m?58/Other_Publications htt ps://mea.gov.in/oia- publications.htm mea.gov.in/i mages/pdf/22899_India_in_ Business.pdf
3.5.2	List of materials available At a reasonable cost of the medium	Fully Met	25	25.00	https://meaprotocol.nic.in/ne w_forms/Protocol%20Handb ook%202018.pdf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks		
Total			175	175			
4	E-Governance				<u>'</u>		
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]						
4.1.1	English	Fully Met	14.29	14.29	https://www.mea.gov.in/annual-reports.htm?57/Annual_R eports https://meaprotocol.nic.in/new_forms/Protocol%20 Handbook%202018.pdf		
4.1.2	Vernacular/ Local Language	Fully Met	14.29	14.29	https://www.mea.gov.in/annual-reports.htm?57/Annual_R eports https://meaprotocol.nic.in/new_forms/Protocol%20 Handbook%202018.pdf		
4.2	When was the information Manual/Handbook last updated?[F I	No. 1/6/2011-IR dt	15.4.2013]				
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	https://www.mea.gov.in/annual_reports.htm?57/Annual_Reports https://meaprotocol.nic.in/new_forms/Protocol%20Handbook%202018.pdf		
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]	'			· · · · · · · · · · · · · · · · · · ·		
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://mea.gov.in/index.htm		
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://mea.gov.in/index.htm		
4.3.3	Location where available	Fully Met	9.52	9.52	https://mea.gov.in/index.htm		
4.4	Particulars of facilities available to citizen for obtaining inform	ation[Section 4(1)	(b)(xv)]				
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	https://mea.gov.in/right-to-information.htm?dtl/133/41bxv_Particulars_of_facilities_avaiable_to_citizens_for_obtaining_information		
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://mea.gov.in/right-to-information.htm?dtl/133/41bxv_Particulars_of_facilities_avail		

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					able_to_citizens_for_obtainin
					g_information
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://mea.gov.in/index.htm
4.4.4	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	https://mea.gov.in/right-to-information.htm?dtl/133/41bxv_
					Particulars_of_facilities_avail
					able_to_citizens_for_obtainin g_information
4.5	Such other information as may be prescribed under Section 4(i) (k	)(xvii)			
4.5.1	Grievance redressal mechanism	Fully Met	3.57	3.57	https://mea.gov.in/guide-to- consular-services-menu.htm https://pgportal.gov.in/ mea.g ov.in/Images/attach/Citizen_ Charter_2020.pdf www.mad ad.gov.in/AppConsular/welco meLink
4.5.2	Details of applications received under RTI and information provided	Fully Met	3.57	3.57	https://mea.gov.in/other.htm? dtl/23544/RTI+Applications+ and+Replies https://mea.gov .in/monthly-rti-figures.htm
4.5.3	List of completed schemes/ projects/ Programmes	Fully Met	3.57	3.57	https://mea.gov.in/developm ent-partnership.htm https://m ea.gov.in/know-india- programme.htm https://mea.gov.in/spdc.htm
4.5.4	List of schemes/ projects/ programme underway	Fully Met	3.57	3.57	https://mea.gov.in/developm ent-partnership.htm https://m ea.gov.in/know-india- programme.htm https://mea.gov.in/spdc.htm
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	3.57	3.57	https://mea.gov.in/developm ent-partnership.htm https://m

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
					ea.gov.in/know-india- programme.htm https://mea.gov.in/spdc.htm
4.5.6	Annual Report	Fully Met	3.57	3.57	https://www.mea.gov.in/annu al-reports.htm?57/Annual_R eports
4.5.7	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	https://www.mea.gov.in/cpv- faq.htm
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the, (d) Performance against the benchmarks set in the Citizen's Charter	Fully Met	3.57	3.57	http://mea.gov.in/Images/atta ch/Citizen_Charter_2020.pdf
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR of	lt. 15.04.2013	3]		
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	https://mea.gov.in/monthly-rti- figures.htm
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	https://mea.gov.in/monthly-rti- figures.htm
4.7	Replies to questions asked in the parliament[Section 4(1)(d)(2)]				
4.7.1	Details of questions asked and replies given	Fully Met	28.57	28.57	https://mea.gov.in/lok- sabha.htm?61/Lok_Sabha ht tps://mea.gov.in/rajya- sabha.htm?62/Rajya_Sabha
Total			200	200	., =
5	Information as may be prescribed			*	
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 1	7.8.2016, F N	lo. 1/6/20 <sup>2</sup>	11-IR dt. 15	5.4.2013]
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	https://mea.gov.in/rti-info.htm https://mea.gov.in/Images/au gust5/Updation_of_CPIO_FA A_list_3.pdf https://mea.gov.i n/Images/august5/CPIO-and- FAA-from-since-2015.pdf
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out, (b) Report of the audit carried out	Fully Met	20	20.00	https://mea.gov.in/right-to-information.htm?dtl/35705/Deta

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	
					ils_of_third_party_audit_of_v oluntary_disclosure	
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment, (b) Name & Designation of the officers	Fully Met	20	20.00	https://mea.gov.in/Contact_D etails.htm	
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Not Met	20	0	empty	
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers		20	0	empty	
Total			100	60		
6	Information Disclosed on own Initiative					
6.1	Item / information disclosed so that public have minimum resort to us	se of RTI Ac	t to obtai	n informat	ion	
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	https://mea.gov.in/right-to-inf ormation.htm?dtl/133/41bxv_ Particulars_of_facilities_avail able_to_citizens_for_obtainin g_information	
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Publ					
6.2.1	Whether STQC certification obtained and its validity	Fully Met	12.5	12.50	https://www.mea.gov.in/imag es/pdf/stqc-12052017.pdf	
6.2.2	Does the website show the certificate on the Website?	Fully Met	12.5	12.50	https://www.mea.gov.in/imag es/pdf/stqc-12052017.pdf	
Total			50	50		
Grand	Grand Total			816		